



AFFORDABLE CHIROPRACTIC

Under \$99 per month!

740 S. Bernardo Ave, Sunnyvale

AffordableChiro.info

408-774-1800

November 26, 2013

RE: OSS

To Whom it May Concern:

I've been using OSS for over a year with great and amazing results. I have no staff to begin with, and hiring OSS to initially take on my incoming calls has been more than worth every dollar. In today's day of people calling to shop around for a "good" chiropractor, if the phone is not answered live, they will call the next DC on their list. Over the last year, I have found that my potential patient calls have gone up significantly, and more new patients scheduled due to Kim and the staff at OSS. I don't have to worry about the time spent scheduling new or existing patients. Before OSS, I would hear the phone ring often, but many times messages would not be left. Now, I see that a new patient is scheduled more often than not. I don't have to worry about missing out on a potential client due to having missed a call. OSS also helps answer office related questions that potential new patients may ask about your office. OSS does an amazing job being your front desk staff without actually being at your office. I would HIGHLY recommend trying OSS for yourself and see how beneficial their service is to your current practice model. I am very appreciative for the professional service OSS provides.

Thank you Kim and the entire OSS staff for doing an amazing job.

SHAKA,

J. J. Lashbrook, D.C.

"It's more affordable to stay well than it is to get well."